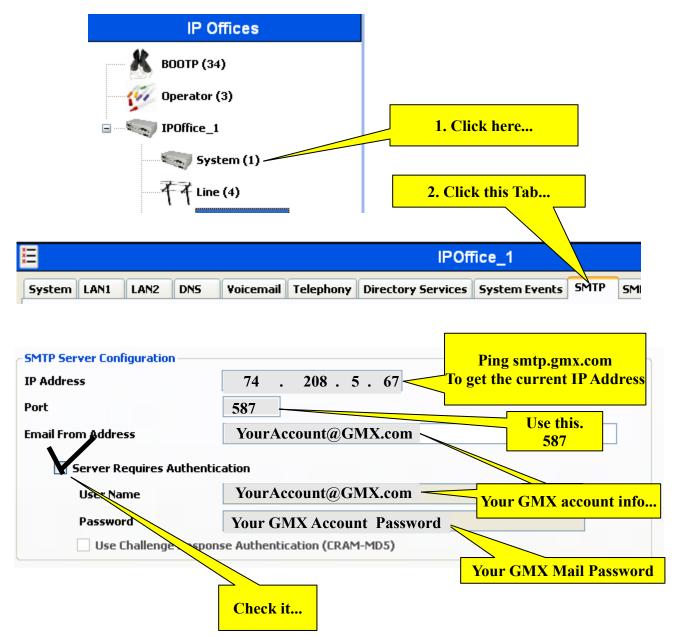# Avaya IP Office Essential Edition
SMTP Email Set Up with GMX.com
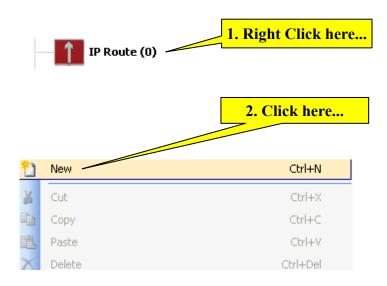# Telquest Tech Support
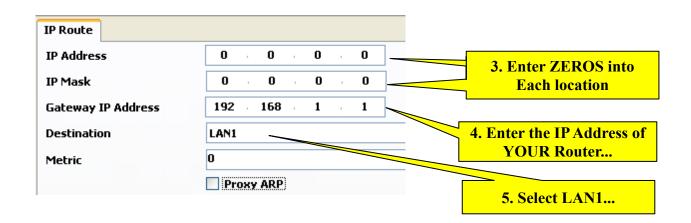
Go to WWW.GMX.Com and create a free email account.

When you create it, use **YOUR** normal email address as a secondary contact.
GMX will send **YOU** an email to **YOUR** email address before they shut down the account.
If you don't do this, then one day the email from this KSU will stop going out. See Page 4.

IP Offices

- BOOTP (34)
- Operator (3)
- IPOffice_1
  - System (1)
  - Line (4)

1. Click here...

2. Click this Tab...

IPOffice_1

| System | LAN1 | LAN2 | DNS | Voicemail | Telephony | Directory Services | System Events | SMTP | SM |

SMTP Server Configuration

IP Address: 74 . 208 . 5 . 67

**Ping smtp.gmx.com
To get the current IP Address**

Port: 587

**Use this.
587**

Email From Address: YourAccount@GMX.com

☑ Server Requires Authentication

User Name: YourAccount@GMX.com

Your GMX account info...

Password: Your GMX Account Password

Your GMX Mail Password

☐ Use Challenge Response Authentication (CRAM-MD5)

Check it...

You must now create a new IP Route

1. Right Click here...

↑ IP Route (0)

2. Click here...

New	Ctrl+N	
Cut	Ctrl+X	
Copy	Ctrl+C	
Paste	Ctrl+V	
Delete	Ctrl+Del	

IP Route

IP Address	0 . 0 . 0 . 0
IP Mask	0 . 0 . 0 . 0
Gateway IP Address	192 . 168 . 1 . 1
Destination	LAN1
Metric	0
	☐ Proxy ARP

3. Enter ZEROS into Each location

4. Enter the IP Address of YOUR Router...

5. Select LAN1...

The KSU MUST have a valid Network IP Address

System (1)

1. Click here...

2. Click this Tab...

3. Make sure this is a valid Network IP Address 192.168.42.1 is bad...

System	LAN1	LAN2	DNS	Voicemail	Telephony	Director

LAN Settings	VoIP	Network Topology	SIP Registrar

IP Address	192	168	111	130
IP Mask	255	255	255	0
Primary Trans. IP Address	0	0	0	0

4. Set to Client to obtain A Network IP Address... Then re-boot the KSUr

DHCP Mode

○ Server   ⊙ Client   ○ Dialin   ○ Disabled   **Advanced**

User (10)

Click on User...

1. In the USER Click on this TAB...

Phone Manager Options	Hunt Group Membership	Announcements	P

User	Voicemail	DND	ShortCodes	Source Numbers	Telephony

Voicemail Code   ****

Confirm Voicemail Code   ****

Voicemail Email   Sales@OurCompany.Com

2. Enter a password...

3. Enter the Email Address Where it should be sent to...

4. Select a Delivery Mode...

Voicemail Email

○ Off   ⊙ Copy   ○ Forward   ○ Alert

Also note this:

If you don't physically log on to GMX.com for a while, they will send you an email to log on or your account will be deactivated.

This is the message I received in their email to me:
"Come back to GMX and reactivate your account!"
"There's lots more in store now than ever and we're sure you'll love our newest features! "

If you don't respond to this email, the account will be canceled and emails will stop going out from the KSU.

Solution:
Create ONE GMX.com email account and use it for all your customers.
Use your own email address as a contact for them.
This way when they send out the notice, it will go to you and you can renew it and keep all your customers in service.